



**Dear Parent/Guardian,**

Onoway Elementary has purchased **DreamBox Learning's Math Program**, an online, Intelligent Adaptive Learning(tm) program that helps all students achieve better, faster math proficiency.

Your student can access DreamBox Learning from any computer, 24 hours a day, 7 days a week using this link:

<https://play.dreambox.com/login/hkw4/onoway>

DreamBox is an online program - there's no software to download! All you need is a high-speed Internet connection and Adobe Flash. Adobe Flash is free and is included with many Internet browsers.

To access DreamBox on iPad, go to <http://www.dreambox.com/ipad>, or search for "DreamBox Math" in the App Store. When prompted in the app, use this School Code:

hkw4/onoway

**Review your student's academic progress with a DreamBox Parent Account. Please follow these steps to create your free Parent Account:**

1. Go to <https://play.dreambox.com/login/hkw4/onoway>
2. Have your student login to their profile just as they would at school.
3. Click *Setup Parent Access* at the bottom of the page.
4. Follow instructions to create a new login and password.
5. Read *Terms of Use* and *Privacy Policy*.
6. Click "Submit".

**Log into your home account after set up:**

1. Go to <http://play.dreambox.com>
2. Enter your email address and password.
3. To see student progress, click the "Parent Dashboard" button.

If you have any questions, please contact DreamBox Client Care by calling them at 877-451-7845 (weekdays 7am to 5pm, Pacific Time), or email [support@dreambox.com](mailto:support@dreambox.com).

Sincerely,  
Onoway Elementary



# With DreamBox Learning® Math, every student can become a mathematician.

## WELCOME TO DREAMBOX LEARNING MATH!

DreamBox Learning Math is an adaptive online math program being used in your child's classroom. With a deeply personalized learning experience combining rigorous mathematics, an engaging, game-like learning environment, and real-time feedback, students of all learning levels can master key math concepts. You'll see your child's comprehension and math performance grow, resulting in deep understanding, increased achievement, and a life-long confidence in math.

DreamBox can be accessed from home on most desktop computers or laptops, using an Internet browser that supports Adobe Flash. Students can also play DreamBox on an iPad 2 or higher using the free DreamBox Learning app. To see if your computer meets the requirements to run DreamBox, visit our Home Help site ([homehelp.dreambox.com](http://homehelp.dreambox.com)) and review the "System Requirements" article in the Technical Troubleshooting section.

## WHAT RESOURCES ARE AVAILABLE TO ME AS A PARENT?

### YOUR PARENT DASHBOARD

You can create a DreamBox parent account with a dashboard that will allow you to view your child's progress through the DreamBox curriculum. From your Parent Dashboard you will be able to view the content your child is working through, as well as see notifications if they are struggling. You will receive a letter from your child's school with instructions on how to create your account. *Note: Please create your parent account using a computer rather than an iPad. The link you need to create your account is not visible from an iPad.*

### THE SUPPORT HOME HELP SITE

From the Home Help site you can access interactive videos and support articles covering a wide range of topics, from how students experience DreamBox to solving technical issues before they start. For a quick general introduction to DreamBox, open the Home Help site ([homehelp.dreambox.com](http://homehelp.dreambox.com)) and type "getting started" into the Search field. This will bring up four articles that will walk you through how to help your child be successful with DreamBox.

### CONTACT DREAMBOX CLIENT SUCCESS

The DreamBox Client Success team is available from 5 a.m. to 5 p.m. (Pacific) by phone (877-451-7845) or email ([support@dreambox.com](mailto:support@dreambox.com)). You can also submit feedback while your child is playing DreamBox. If you contact Client Success, please be ready to provide the following information:

- Your child's school, classroom name, and teacher name
- Your child's first and last name
- A clear description of your question, including lesson descriptions

## WHAT CAN I DO TO SUPPORT MY CHILD?

Your child's school may provide you with guidelines for how much time your child should spend on DreamBox or how many lessons they should complete each week. When working with your child at home, encourage them to choose recommended lessons. These are outlined with a flashing yellow border in the Adventure Park, or stamped with a gold coin in the Unit Chooser. When your child begins a lesson, they should do their best to complete it, even if they make mistakes. DreamBox uses the information from completed lessons to recommend the next appropriate set of units and lessons.